

## DOWNLOADING THE PROGRAM,

What to do if you meet problems ?

Some OM's take contact with me because they are unable to download our SIM program. The number of users increasing every day, the numbers of e-mails are also increasing. This is the reason of that publication : to allow the largest number, to benefit at any time, rather than repeating the same explanations several times a week ...

Generally it's not the installation that makes problems; you just have to set your callsign, name, QTH, QRA locator, to fill in the description of the station, and then select messages to be transmitted in the list of macros. It's really not complicated ...

No, rather it is when trying to download that problems could occur!

Here's what happens sometimes, and what solutions can overcome these difficulties ...

All necessary installation files are included in the "sim\_psk31.RAR" compressed file. So this .RAR file contains also the application "sim\_psk31.exe" . Some antivirus do not appreciate when a file containing an exe file is downloaded !

Par conséquent, des antivirus considèrent qu'un software aussi peu distribué que sim\_psk31 est suspect !

In addition, the program sim\_psk31 is relatively young ; distributed for only one year, it is used by about 20,000 ham radios ( today, 2/11/2013).

Some antivirus consider this number very small compared to the entire Internet community ...

Therefore, certain antivirus consider that a "so rarely used" software as sim\_psk31 is suspect !

If you have encountered problems like this, do not worry, the program doesn't contain any malicious code !

So what to do ?

First case:

This is the first time you download sim-PSK31, if the antivirus warns you not to continue downloading, Don't take any account about this warning ; download our software despite that !

In a second stage, when the program is downloaded, place the files sim\_psk31 in the exceptions that your antivirus must accept.

Finally, if you have like me, a antivirus for which you pay a license, you are entitled to get a service in return ! So do not hesitate to warn its designer that the program detects in "sim\_psk31" a false positive !

Second case:

If your antivirus software does not give you the possibility of choosing, it doesn't allow you to download the program.

Your only option is to disable your antivirus for a few minutes, just enough time to download and install the program, and then get back to the normal antivirus service . Afterwards, configure it to accept files of our software SIM-PSK31 during future downloads.

This second step may seem unnecessary, but we put online improved versions, several times a week .So, even if you think that nothing has changed from your previous version, be aware that Nizar, the SIM mode's father, spends many time trying to improve the program, and often, performances are better from one version to the next one.

So do not miss out on the little extra dB which could change your chances of contacting a rare DX !

Third case, your antivirus is not involved, but you have not found the program ... do not laugh, it happens too ... There are a few pages of explanations before reaching the DOWNLOAD button ... In this case, here is the direct link to download the .RAR file [sim\\_psk31.RAR](#)  
I hope these explanations have been helpful, your opinion is always welcome at the following address: [sim.on4nb@gmail.com](mailto:sim.on4nb@gmail.com)